

Contract Resilience & Third-Party Risk Review

Strengthening contracts to protect operational and reputational resilience

Organisations are placing increasing emphasis on contract resilience as outages and service failures are more frequently caused by third-party suppliers. When contractual protections are weak or outdated, supplier failures can quickly escalate into operational disruption, regulatory exposure, and reputational damage. FlexProc helps clients understand their current level of contractual resilience, identify material gaps, and implement targeted enhancements that significantly reduce risk

Why Contract Resilience Matters

- Critical services are increasingly delivered by third parties
- Supplier failures can cascade across operations
- Legacy contracts often lack adequate protections
- Operational resilience expectations continue to rise

Understanding where contracts expose the business, and where they can be strengthened — is essential

Our Approach

FlexProc takes a practical, risk-based approach focused on the contracts and suppliers that matter most. We work collaboratively with procurement, legal, and operational teams to ensure recommendations are proportionate, actionable, and aligned to the organisation's risk appetite

What We Do

- Review key third-party and technology contracts
- Assess resilience-related clauses, including:
 - service continuity and recovery
 - incident management and notification
 - subcontracting and supply chain risk
 - audit and assurance rights
 - exit and transition support
- Identify gaps against operational and regulatory expectations
- Recommend prioritised, pragmatic enhancements
- Support implementation through renewals or variations

What This Delivers

- Clear visibility of contractual resilience risks
- Reduced likelihood and impact of third-party failures
- Stronger leverage in supplier discussions
- Improved preparedness for incidents and outages
- Better alignment between contracts and operational reality

Contact

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